

Dear Russell,

I would like to thank you personally and the team at Die Mould for the special efforts that you put in to repairing our Mitsubishi 380 rear lamp housing tool. I know that in thanking you on behalf of Hella I can also convey the appreciation of the Team at Mitsubishi and rest assured they know of your co-operation and commitment to achieving the best case scenario.

Would you please pass on my gratitude, and I take the liberty of passing on the gratitude of Mitsubishi, to all of the guys involved because I know that some of them came in on their holidays and also worked long and unusual hours to achieve the best case outcome.

These 'experiences' put pressure on organisations but often lead to developing a relationship which brings companies closer together. This is an excellent base for building trust and strengthening ongoing business relationships.

Thanks to you and your Team.

Peter

Peter F. Doyle
Managing Director
Hella Australia Pty Ltd / Hella Asia Pacific Pty Ltd
